



### **Customer Preparations Prior to Treatment for Bed Bugs**

**The following preparations must be performed prior to treatment. Without the proper preparations and customer cooperation, Bain cannot guarantee control of the infestation.**

- Launder bedding, clothing and stuffed animals in hot water. Dry in dryer on hot. Bedding may be returned to bed after treatment that evening.
- Clothing and stuffed animals must be placed in sealed containers for the duration of the treatment (one month). Clothes may be removed from containers but must be washed and returned immediately after use.
- All cabinets, closets, and dressers (including drawers) must be emptied prior to treatment and moved to the center of the room, away from the walls. All contents must be stored in tightly sealed containers. All storage units including cabinets, dressers, night stands, entertainment centers, bookshelves, etc., must be emptied prior to treatment and moved away from walls. All contents must be stored in tightly sealed containers.
- All closets must be emptied.
- Vacuum mattresses and residence to remove as many bugs as possible. Place vacuum cleaner bag in a tightly sealed container and discard from property immediately.
- Residence must be free of excess clutter/storage so technicians will be able to service properly.
- All persons and pets must vacate the property during and for at least four hours after treatment.

**I have read and understand the above preparations and will cooperate with Bain to have residence properly prepared prior to service.**

**Signed:** \_\_\_\_\_

**Date:** \_\_\_\_\_